

CONCORD  
1500

1.3 MEGAPIXELS

# ***User's Guide***





This manual is designed to assist you in using the Concord 1500. Information in this document has been carefully checked for accuracy; however, no guarantee is given to the absolute correctness of the contents. The information in this document is subject to change without notice. © Copyright 2004 Concord Camera Corp.

## FEDERAL COMMUNICATIONS COMMISSION (FCC) COMPLIANCE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Note!

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

Use of shielded cable is required to comply with Class B limits in Subpart B of Part 15 of the FCC rules. Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

## DECLARATION OF CONFORMITY

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

This device may not cause harmful interference.

This device must accept any interference received, including interference that may cause undesired operation.

## CANADIAN DEPARTMENT OF COMMUNICATIONS

This class B digital apparatus meets all requirements of the Canadian Interference-causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## TRADEMARK RECOGNITION

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## GENERAL WARNINGS

When fitting batteries into the camera, check the polarity of the batteries (- and +) to ensure that you insert the battery correctly. Incorrect polarity may result in the batteries splitting or leaking and causing a fire, injury, or soiling of the battery compartment. Remove the batteries if the camera will not be used for an extended period of time. The batteries may leak and cause a fire, injury or soiling of the battery compartment. If the batteries leak, clean and wipe the battery compartment carefully and install new batteries. Wash your hands carefully if you touch the battery fluid.

**WARNING:** Handling the USB cable on this product may expose you to lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash your hands after handling.

## NOTE FOR THE BUILT-IN MEMORY

*The Concord 1500 camera uses a type of internal memory that continually draws power to retain pictures and/or video clips in the camera's internal memory, even when the camera is powered off. If the batteries are dead or removed for more than 30 seconds, all the pictures and/or video clips stored in the internal memory will be lost.*

*If the camera detects the low battery power, it is strongly recommended, when using the internal memory for the storage of images and /or video clips, that you transfer your images and/or video clips to the computer promptly.*

*The Concord 1500 camera also works with the SD memory card which can store the pictures and /or video clips even if the batteries are depleted or removed.*



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## GENERAL INFORMATION

### COMPUTER SYSTEM REQUIREMENTS

The Concord 1500 is designed to work with your home or office computer. To ensure proper operation your computer must meet the following requirements:

- Pentium II Class 400 MHz processor
- Windows® 98SE/ME/2000/XP
- 128MB RAM
- 310MB free hard disk space
- USB port
- CD-ROM drive

### PACKAGE CONTENTS

Open the Concord 1500 package and examine the contents. Your package should contain the following items. Note, however, that items included with your camera kit may vary slightly depending upon the options selected by your camera retailer. Check with your retailer for details, as options will vary by retailer.

- Concord 1500
- Camera wrist strap
- 2 AA batteries
- USB cable
- User's Guide
- Software CD containing:
  - Concord 1500 Driver
  - Owner's Manual (PDF)
  - Ulead PhotoExplorer 8.0 SE Basic
  - Ulead COOL 360
  - Adobe Acrobat Reader



## GETTING STARTED

### IDENTIFYING COMPONENTS

The following diagrams identify the Concord 1500 components:

#### FRONT VIEW



#### REAR VIEW





## HOW TO INSERT/REMOVE SD MEMORY CARD

The Concord 1500 accepts a Secure Digital (SD) memory card up to 256MB capacity. The memory card takes priority over the internal memory. Whenever a memory card is inserted the camera will immediately use the memory card in preference to the internal memory. Therefore, when a memory card is inserted, the camera will store images and videos on the memory card. The images and video clips already stored on the internal memory will not be transferred to the memory card. Likewise, the camera will playback images and videos that are stored on the memory card only. To access internal memory remove the memory card.

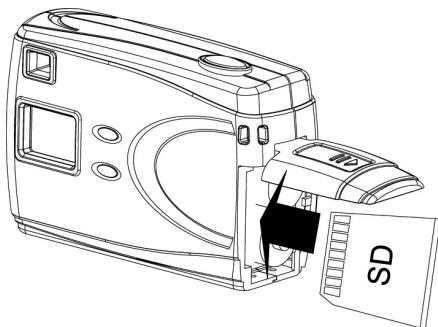
### Inserting a Memory Card

Insert an SD card into the memory card slot located on the side of the camera, and gently press down with your finger.

### Removing a Memory Card

Gently press down on the memory card and it will partially eject. Pull the card out with your fingers.



**Note:** To use the internal memory (8MB), please remove the memory card first. Memory card is recommended to avoid loss of images due to dead battery.





## USING THE CONCORD 1500










### POWERING THE CAMERA ON/OFF





- To power the camera on, press and hold the  button (approx. 4 seconds) until "on" displays on the LCD. The camera will beep and the status LCD will display camera status information.
- To power the camera off, press and hold the  button (approx. 3 seconds) until "off" displays on the LCD, and the status LCD will shut off.

**Note:**





- The Concord 1500 automatically powers off after 60 seconds of inactivity.
- Power Off the camera before removing batteries.

### CAMERA ICONS AND DESCRIPTIONS


The Power/Mode Button 	
Icons	Descriptions
	<b>Capture Mode</b> for capturing digital still images
	<b>Number</b> of images that you may capture in the available memor
	<b>Movie Mode</b> for capturing video clips
	<b>Time</b> (maximum duration) of a video that may be captured in the available memory
	Resolution settings for still images ★★★ 1600 x 1200 (2 mega-pixel images, using internal interpolation) ★★ 1280 x 1024 (native 1.3 mega-pixel resolution of the camera) ★ 640 x 480 (VGA, reduced resolution – for capturing more images)
	<b>Self-timer</b> allows 10 seconds to capture an image <b>Note:</b> The self-timer function uses two-star (1280 x 1024) resolution setting ONLY
	<b>Battery</b> level indicator: 3 segments: battery is full 2 segments: battery is half full 1 segment: battery is low; flash is disabled 0 segment: battery is near empty; the icons on the status LCD will flash
	You may use the camera as a web camera for video conferencing.

The Select Button 	
Icons	Descriptions
	<b>Automatic Flash:</b> The flash will fire if there is insufficient ambient light <b>Note:</b> The flash icon blinks when the flash capacitor is charging. Wait for the icon to stop blinking before capturing an image.
	<b>Flash OFF:</b> The flash will not fire in any lighting condition
	<b>Flash ON:</b> The camera will flash regardless of lighting conditions








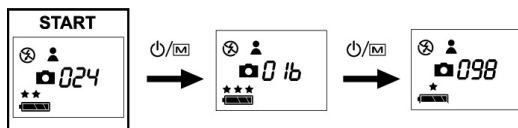
	<b>Indoor Exposure:</b> For taking images indoors
	<b>Outdoor Exposure:</b> For taking images outdoors
	<b>Delete ALL:</b> Deletes all images and/or videos saved in the camera memory or on a memory card
	<b>Delete LAST:</b> Deletes the last image or video stored on the camera or the memory card

## CAPTURING DIGITAL STILL IMAGES

1. Press and hold the  button (approx. 4 seconds) until "on" displays on the LCD to power on the camera.
2. Frame your subject through the viewfinder.
3. Hold the camera steady and press the Shutter button firmly to capture an image. The camera will beep to confirm that the image has been captured, and the status LCD will decrement by one, displaying the number of images that can be captured in the remaining available memory.

## SETTING IMAGE RESOLUTION

1. Press and hold the  button to power on the camera, the resolution is set automatically to ★★ (1280 x 1024)
2. Press the  button once to set to ★★★ (1600 x 1200) from (★★).
3. Press the  button once again to set to ★ (640 x 480) from (★★★).
4. To return to the previous resolution setting, repeatedly press the  button to go around other features' settings to the desired resolution.
5. Press the  button again to select the desired image resolution.





★★★	Superfine	1600 x 1200	(2 MP interpolated)
★★	Fine	1280 x 1024	(1.3 MP native resolution)
★	Economy	640 x 480	(VGA, reduced resolution)

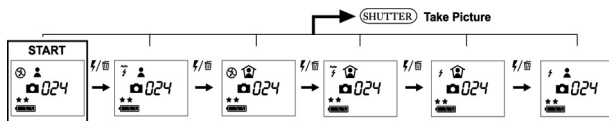
The "Fine" resolution setting (1280 x 1024) is suggested for general use. The superfine resolution will yield a 2 mega-pixel image (1600 x 1200) that is generated (calculated) by a process called interpolation, inside the camera. Superfine images will include finer detail than their 1.3 mega-pixel equivalents, however, they will consume more memory space. Images captured in Economy (640 x 480) will have noticeably less detail but require less memory space in the camera. Try capturing some images in all three resolutions and compare the results.



## USING THE FLASH

1. Press the  button to select the desired resolution.
2. Press the  button to toggle through the following options and select your desired flash and exposure settings:

Flash OFF/Outdoor → Auto flash/Outdoor → Flash OFF/Indoor → Auto flash/Indoor → Flash ON/Indoor → Flash ON/Outdoor.






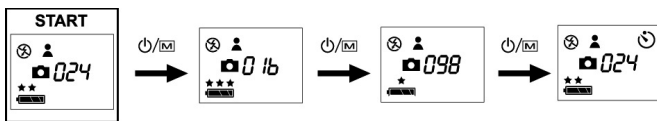
3. Frame your subject through the viewfinder.
4. Hold the camera steady and press the Shutter button firmly to capture an image.


### Note:

1. If the flash is charging, the flash icon on the status LCD will blink. The camera will not capture an image while this icon is blinking. Wait for the icon to stop blinking before capturing an image.
2. The flash will yield best results when the subject is 5 to 6.5 feet (1.5 to 2 meters) away from the camera. The image may be over exposed if you hold the camera too close to your subject (e.g. less than 5 feet or 1.5 meters away.)
3. The flash setting will be deactivated to the flash off mode if the battery indicator shows only one segment. Change or recharge the battery to replenish power before using the camera with the flash.
4. The flash is deactivated in the Movie mode.


## USING THE SELF-TIMER

1. Press and hold the  button to turn on the camera.
2. Press the  button until the self-timer icon  displays on the LCD. The camera will automatically adjust to the native (two-star) resolution setting (1280 x 1024).





3. Place your camera on a tripod (or a flat surface) and frame the subject through the viewfinder.
4. Press the  button to select your desired flash and exposure settings.
5. When ready to capture an image, press the Shutter button once to start the timer. The camera will beep and the red LED will blink slowly. As the time counts down to 3 seconds, the camera will beep and flash faster.

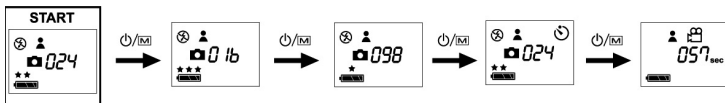
### Note:

1. The self-timer function only functions at 1280 x 1024 resolution (two-stars.)
2. The Self-timer remains activated after the image is taken. To deactivate the Self-timer, press the  button to go to the other mode setting, or just turn off the camera, then turn the camera back on.



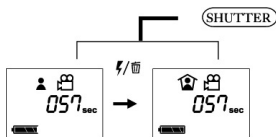
## RECORDING DIGITAL VIDEO

1. Press and hold the  button (approx. 4 seconds) until "on" displays on the LCD to power on the camera.
2. Press the  button until the Movie icon displays on the LCD.



3. Press the () button to select the desired exposure setting:


### Indoor or Outdoor



### Movie Recording.

When recording, the icon  will blink.

The recording will stop by pressing shutter once again.

4. Frame your subject through the viewfinder and press the Shutter button once to start recording. The video icon  will blink continuously while the camera is recording a video. The status LCD will display the time remaining (in seconds) for the available memory.
5. To stop recording a video, press the Shutter button again. The status LCD will display the maximum duration of a video-clip that you can capture based upon the memory.

### Note:

The Movie mode deactivates the flash.




If an external memory card is used, the camera will store video on the card.

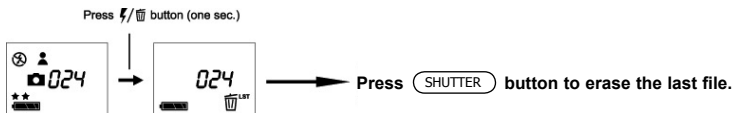


## DELETING IMAGE AND VIDEO FILES

This function allows you to delete images and videos stored on your Concord 1500, or on a memory card.





### Deleting the Last File

1. Press and hold the  button for one second, and the Delete Last icon  will appear on the status LCD.
2. Press the Shutter button once to delete the last file recorded. The camera will beep to confirm that the last recorded file has been deleted. To exit the Delete mode, press the  button twice.





3. To return to the main screen without deleting any file, press the Select button twice. DO NOT press the Shutter button.

### Deleting All Files

1. Press and hold the Select  button for one second. The Delete Last icon  will appear on the status LCD. Toggle to the Delete ALL  icon by pressing the Select  button again.



2. Press the Shutter button to delete ALL images and videos stored in the memory. The camera will beep to confirm that all files have been deleted from memory. To exit the Delete mode, press the  button once.
3. To return to the main screen without deleting any files, press the  button again. DO NOT press the Shutter button.
4. Please note that if a memory card is used, the camera will delete images from the memory card only. If you want to delete images from internal memory, please remove the memory card and select Delete ALL again.

Depending on the mode, the status LCD will display the following information:

**Image mode:** number of images that can be stored in memory

**Movie mode:** duration of a video that can be stored in memory (in seconds or minutes)

After a deletion the status display updates to reflect the amount of memory by showing more storable number for still image or recordable seconds for movie. The higher resolution setting (rated by more stars) corresponds to the lower number for image storage due to the larger file size, yet containing more details.

#### **Note:**

Delete ALL is the equivalent of formatting the memory card or the internal memory. Please download all your images and videos before "deleting all". Refer to the section "Downloading Files to Your PC" on page 14.



# SOFTWARE INSTALLATION GUIDE

## INTRODUCTION TO SOFTWARE APPLICATIONS

Option	Description
Camera Driver	For Windows 98SE/2000/ME/XP, the camera driver is required for installation so that the camera can work with the PC Cam mode, and the still images and video clips can be transferred to the computer from the camera under Windows 98SE.
Ulead Photo Explorer 8.0 SE Basic	For Windows 98SE and 2000, you need to install this software which enables the video clips to be played back on the computer. This software can be used for editing and enhancing the images.
Ulead COOL 360	This software allows to stitch a series of still pictures into panorama.
Adobe Acrobat Reader	Adobe Acrobat Reader enables you to view the electronic version of the User's Guide.

## INSTALLING SOFTWARE APPLICATIONS

- Step 1. Make sure that your camera is not connected to the computer. Insert the supplied CD-ROM into the CD-ROM drive. The Installer Splash Screen will appear automatically. If it does not appear, double click on the CD-ROM drive icon, then double click on the autorun icon after you locate the CD-ROM drive on your computer via "My Computer" on the desktop or "Start Menu".
- Setp 2. Click on the application item directed by the button located on the installer screen.

### Note:

- To enable the movie playback under Windows 98SE and 2000, you need to install the Ulead Photo Explorer
- Restart the computer after the installation of Ulead Photo Explorer SE Basic is completed.
- Concord Support Website: Direct link to our camera support website. Please establish an internet connection before clicking on the link.

- Setp 3. Follow the on-screen instructions to complete the installation.



## REMARKS ON THE CAMERA DRIVER INSTALLATION UNDER DIFFERENT WINDOWS OS

**Windows 2000** When installing the driver under Windows 2000, the warning message of "Windows 2000 Digital Signature" will come out on screen, click "Yes" to continue the installation.

**Note:** The message may occur 2 times, just click the "Yes" button to complete the installation.





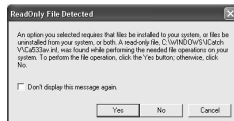
## Windows XP

When installing the driver under Windows XP, the message of "Read Only File Detected" will come out on screen, click "Yes" to continue the installation.

**Note:** The message may occur 2 times, just click the "Yes" button to complete the installation.

When installing the driver under Windows XP, the warning message of "Windows XP Logo Testing" will come out on screen, click "Continue Anyway" to continue installation.

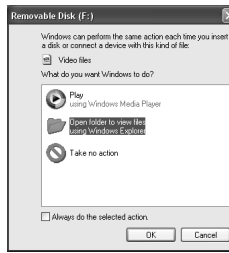
**Note:** The message may occur 3 times, just click the "Continue Anyway" to complete the installation.



## DOWNLOADING THE STILL IMAGES/VIDEO CLIPS TO THE COMPUTER

### Note:

For Windows 98SE, do not connect the camera to the computer before the camera driver installation is completed.

1. Connect the camera to the computer by plugging the small end of the USB cable into the camera and the larger end into the USB port of the computer (located either at the back of the computer or in the front panel).
  - The camera will be powered on.
  - Ensure "PC" is displayed on the LCD of the camera for the Mass Storage connection to the computer.
  - The computer will detect and recognize the camera, and automatically complete the camera installation to the computer as a removable disk.
2. a) For Windows XP, the Windows Wizard will launch, you may select "Open folders to view files" from the listed operation items, then click OK to proceed to Step 3 below. For selecting the other listed operation items, follow the on-screen instructions to proceed and complete.
 
- b) For Windows 98SE/ME/2000, double click on My Computer
3. Locate and double click on Removable Disk.
4. Locate and double click on DCIM.
5. Locate and double click on 100MEDIA.
  - The stored pictures and video clips in the memory will be displayed.
  - **To play back the video clips, double click on the desired video file. For Windows 98SE and 2000, the movie playback is required for the installation of Ulead Photo Explorer SE Basic which is bundled with the supplied CD-ROM.**
6. Click and drag the files into a directory in your computer to save them.




## USING CONCORD 1500 AS A WEB CAMERA

You may also use the camera as a web camera and a video conferencing camera.

### Note:

The camera driver must be installed before connecting the camera to the computer to play PC Cam for the first time.

1. Install the camera driver from the supplied CD-ROM.
2. Power on the camera, and press the  button until "PCC" is displayed on the LCD of the camera.
  - The display of "PCC" on the LCD indicates the camera's entry to the PC Cam mode.
3. Connect the camera to the computer.
4. Launch Microsoft NetMeeting software.

### Note:

If you do not have NetMeeting already installed on your computer, please visit [www.microsoft.com](http://www.microsoft.com) for instructions and free download.

## REMARKS ON PC CAM INSTALLATION UNDER DIFFERENT WINDOWS OS

When the camera is used in the PC Cam mode and connected to the computer for the first time, the computer will automatically find your camera and install it, the installation message will vary on the different Windows Operating Systems.

### Under Windows 98SE

1. The following message will pop up, indicating that the Windows system recognizes a new device and is searching for the driver.



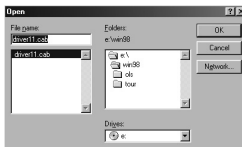
2. The following message will pop up to ask for insertion of Windows 98SE CD-ROM. Insert the Windows 98SE CD-ROM into the CD-ROM drive, then click "OK".



3. Click "Browse" to find the driver.



4. Make sure the drive option is CD-ROM drive, then locate and double click Win98 folder, then click "OK".





- Click "OK" to continue and complete the installation.



## UNDER WINDOWS 2000

- The installation message will pop up. Click "Next".
- The warning message of "Digital Signature Not Found" will pop up. Click "Yes" to continue to complete the installation.  
**Note:** The above installation may occur twice, just repeat step 1 and step 2 to complete the whole installation.



## UNDER WINDOWS ME

- The message of New Hardware Found will appear, Click "Skip File" to continue and complete the installation.  
**Note:** The message may occur 3 times, just click "Skip File" to complete the whole installation.



## UNDER WINDOWS XP

- The installation message will pop up. Click "Next".
- The message "This driver is not digitally signed" may appear.





3. The "Windows Logo Testing" warning will appear, click "Continue Anyway" to proceed.



4. Click "Finish" to complete the installation.

**Note:** The above installation may occur twice, just repeat step 1 and step 4 to complete the whole installation.



## CAMERA MAINTENANCE

### CARING FOR YOUR CAMERA

Do not store or use the camera in the following environments:

- Very humid, dirty or dusty places
- In direct sunlight or in places subject to extreme temperatures, such as in a closed car during summer
- Extremely cold places
- Places that are subject to strong vibrations, smoke, or steam
- Places that are subject to strong magnetic fields (near motors, transformers or magnets)
- Places with chemicals such as pesticides or next to rubber or vinyl products for a long period of time
- In the rain or snow

### OPERATIONAL & STORAGE ENVIRONMENT

Store your Concord 1500 in a cool, dry place if you do not intend to use it for a long period of time. Remove the batteries if the camera will not be used for more than 10 days. Do not exceed the following temperature and humidity ranges when using and storing your Concord 1500.

Operating Temperature	32°F - 104°F (0°C - 40°C)
Operating Humidity	30% - 90% RH
Storage Temperature	-40°F - 158°F (-40°C - 70°C)
Storage Humidity	10% - 85% RH

### CLEANING CONCORD 1500

Use a small soft brush or lens pen to remove dust from the lens and LCD surface. Wipe the surface lightly with a soft, lint-free dry cloth. If needed, apply a small amount of lens cleaning liquid to a piece of lens cleaning paper and wipe it gently. Do not apply cleaning liquid directly to the lens. Do not touch the lens with your fingers. Do not scratch any part of the camera with sharp objects. Clean the camera's body with a soft, dry cloth. Do not use volatile substances such as thinners, benzene or insecticide, as these may react with camera body and cause deformation to the camera.



## PRODUCT SPECIFICATIONS

Image sensor	1.3 Mega Pixel sensor
Internal memory	8 MB built-in memory
Image resolution	★★★ Superfine <sup>1</sup> ★★ Fine   ★ Economy
Image resolution	★★★ 1600 x 1200   ★★ 1280 x 1024   ★ 640 x 480
Image capacity <sup>2</sup>	★★★ 8 images   ★★ 12 images   ★ 50 images
Video resolution	320 x 240
Video frame rate	Variable, typically up to 8 fps
Video capacity <sup>2</sup>	Up to 28 seconds (no audio)
File format	JPEG (still images), AVI (video clips – no audio)
Exposure	Automatic with settings for Indoor and Outdoor
White balance	Automatic
Lens focal length	f=8.79 mm (equivalent to 43mm on a 35mm camera)
Lens Type	Fixed focus
Range of focus	55" – infinity (1.4m – infinity)
Lens aperture	F/2.8
Flash Modes	Automatic, on (fill), off
Display	Monochrome status LCD
Computer interface	USB v1.1 type B, USB v2.0 full speed compatible
Power source	Two (2) AA battery
Power Management	Camera powers-off after 60 seconds of inactivity
OS support	Windows 98SE/ME/2000/XP
Camera dimension (LxWxD)	3.6" x 2.3" x 1.2" (91x57.5x30 mm)
Camera weight	4 ounces (80g) - Approximate, without batteries


1. By internal interpolation. Native resolution is 1280 x 1024

2. Image and video capacity varies depending upon scene content and complexity



## TROUBLESHOOTING

If any problems arise with the Concord 1500, refer to this troubleshooting chart:

Symptom	Possible cause	Solution
The camera doesn't turn on.	The battery is drained.	Change or recharge the battery. Also, check for correct polarity (orientation) of the batteries.
	Power button must be pressed for 3 to four seconds	Press and hold the Power button until "ON" appears in the status display
The camera won't capture a image.	Is the camera turned on?	The camera powers off automatically after 60 seconds. Make sure the camera's power is ON before taking an image.
	Is the camera connected to a computer?	The camera's buttons are not functional when connected to a PC. Disconnect the camera to capture more images.
	The light condition is insufficient.	Turn the flash mode to Flash ON.
	The camera is processing.	Wait for the camera to store files. The image number blinks at status LCD while the camera is processing and stops blinking when the camera is ready for use.
Can't download images to the PC.	Connection may have failed, and make sure that "PC" is displayed on the LCD of the camera.	Check to ensure that all connections are secure. Look for Removable Disk under My Computer.
Can't play back the video clips on the computer under Windows 98SE or Windows 2000.	The software of Ulead Photo Explorer SE Basic from the supplied CD-ROM has not been installed on your computer.	Install Ulead Photo Explorer SE Basic from the supplied CD-ROM, and restart your computer after installing it.
Can't play PC Cam on the computer.	The camera driver from the supplied CD-ROM has not been installed on your computer.	Install the camera driver from the supplied CD-ROM.
	Make sure "PCC" is displayed on the LCD of the camera.	Press the  button until "PCC" is displayed on the LCD of the camera.
I get a blurred image when downloading my images to my computer.	There may be a momentary delay between pressing the shutter button and the actual exposure.	Hold your camera steady until you hear a "beep" which indicates the exposure is completed.



## GETTING HELP

You can get help from our troubleshooting section, FAQ on our website or by contacting a customer support representative.

### TROUBLESHOOTING SECTION

If you need help with your camera, refer to the Troubleshooting section of this manual on page 19.

### WEBSITE CUSTOMER SUPPORT/FAQ

Please visit our customer support website at [www.concord-camera.com](http://www.concord-camera.com) to view the Frequently Asked Questions (FAQ) by clicking the appropriate camera model picture in the "Camera Support " Section. Most support issues are answered in the FAQ section. You can also E-mail us by clicking the E-mail address link to the customer support center in the "Camera Support" Section.

#### For Camera Support please contact:

Toll Free in the US and Canada:

- (866) 522-6372

#### Toll Free in Europe:

UK: 0800-1696482

Spain: 900-973195

Germany: 0800-1800563

Italy: 800-781883

France: 0800-917599

#### Toll in Europe:

- +31-53- 4829779

Web: [www.concord-camera.com](http://www.concord-camera.com)

For Camera Support via E-mail, please contact us at [www.concord-camera.com](http://www.concord-camera.com).